



Troubleshooting Your Lift

These tips might save you a service call. Make sure you remove power from the lift before attempting any of the following items

Lift all the way at the top of the track - lift will not run:

The lift hit the final limit switch, meaning it has run too far up.

- 1) Remove the large round black plastic hole plug on the downhill side of the lift.
- 2) Insert handcrank and rotate clockwise, moving the lift down approximately 1”.
- 3) Loosen the screw of the upper limit cam and slide it down off of the final limit switch.

The lift should now run.

Lift will not run - steel cable not tight:

The “slack cable” safety device stoops the lift from running if any slack is sensed in the cable. To reset the device, follow these steps:

- 1) Firmly grasp the steel cable with your hand approximately 18” above the unit.
- 2) Lift the steel cable straight up, this will move the unit up the track resetting the safety device.
- 3) Slowly lower the cable back to the track.

or

- 1) Remove the large round black plastic hole plug on the downhill side of the lift.
- 2) Insert handcrank and rotate counterclockwise until the lift starts moving up the track, resetting the slack cable device.



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SUMMIT LIFTS, INC.
Taking you to new heights

Owner's Manual Summit MAX Stair Lift

- Warranty Details
- Proper Use of Your Lift
- Ideas to Keep Your Lift Problem Free
- Safety Tips
- Troubleshooting Problems

Note:

It is important this entire manual be read and understood before attempting to operate this lift. If there is anything in this manual you do not understand clearly, contract your dealer for clarification before you operate this lift, or call us toll free at 866-378-6648 before you operate this lift.

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Customer Information Sheet

Congratulations! You have purchased the most trouble-free stair lift on the market today. It is our hope this lift will allow you the independence you desire in your day to day life. Because of the trust you have placed in us we want to take this moment to say thank you.

Date Purchased _____

Dealer _____

Address _____

Phone _____

Contact _____

Serial Number of Lift _____

If warranty work or service is needed, your dealer will need the data above to receive factory information or order parts for this lift.



Limited Warranty Details

Summit Lifts, Inc., 18505 E. 163rd St., Lake Winnebago, MO 64034, warrants to the original purchaser of a Summit MAX stair lift manufactured by us to be free from defects in material and workmanship for a 2 year period on all component parts of the lift. Exceptions to this limited warranty are:

- Damage resulting from improper installation or operation
- Negligence, alterations, abuse or misuse of the equipment
- Fire, flood, acts of God
- Torn or dirty upholstery
- Shipping damage
- Parts used that are not supplied by Summit Lifts, Inc.
- Labor fees for installation work or service calls

No warranty is extended, express or implied, whether of merchantability or fitness for a particular purpose, after expiration of 2 years from the date of original purchase of the lift. Summit Lifts, Inc. and its dealers shall not be liable for any consequential, special or incidental damages arising out of the purchase or use of the unit or resulting from the breach of this Limited Warranty, or any implied warranty. The limit of liability of Summit Lifts, Inc. and its dealers hereunder shall be the lift's purchase price.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, or legal remedies, so these above limitations may not apply to you. All warranty claims must be reported to the dealer from whom the lift purchased as they have responsibility for handling your warranty claim. The dealer is to contact the Service Department of Summit Lifts, Inc. and provide the serial number of the lift along with a description of the events leading to the warranty claim. Dealers may charge for labor, service, travel, or other associated costs to make repairs, and such charges are not covered by this Limited Warranty. However, the Limited Warranty does not cover any charges or expenses assessed by any such other person or company performing such repairs or replacement work. All parts used to replace defective materials must be genuine Summit Lifts, Inc. parts to be covered by this Limited Warranty.

This Limited Warranty gives you specific legal rights, and you may have other rights which vary from state to state.



Safety Tips

- Operate the lift while your dealer is present. Be sure you are comfortable with mounting and dismounting the lift at each landing. The seat height should be set so it is as easy as possible to get on and off the lift.
- Make sure you understand how the swivel seat works and locks into position.
- Do not exceed the lifting capacity of 500 lbs.
- Keep your feet centered on the footrest while traveling up and down the staircase. Never dangle your feet off the footrest while riding the lift.
- Use the armrests to assist you getting on and off the lift.
- Sit all the way back in the seat while operating the lift and always fasten your seat belt.
- Never operate the lift while standing up.
- Stop the unit by releasing the control switch if anyone begins walking up or down the staircase. Do not proceed until the staircase has been cleared.
- Keep the landings at each end of the staircase free of any obstructions (children's toys, etc.)
- Do not carry pets or children on your lap while riding the lift. The lift is designed for use by one person at a time.



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Using Your Stair Lift

Operating the Lift

This lift will provide you years of service when used correctly. Make sure you understand each of the features listed below prior to using your stair lift.

Before you attempt to use your Summit MAX, ask your dealer to demonstrate the features and operations of the lift. The dealer should show you how to use all of the following items:

Power Indicator Light - This small green light at the top of the track indicates power is on to the unit. If it is not lit, the unit will not run. This is generally the result of a blown fuse. There is an extra fuse in the small drawer under the power cord receptacle.

Hand Held Control - This is a rocker switch located on the end of a cord attached to the seat. It must be pushed and held in the desired direction during the entire travel of the lift. The lift automatically stops when it reaches the end of the track or anytime the control switch is released.

Swivel Seat - The seat swivels at the top landing to facilitate getting on and off the lift. To swivel the seat, pull up of the handle on either side of the seat and use your body to turn the seat. **Make sure the seat locks in place before attempting to mount or dismount the lift.** Returning the seat to its forward, locked position before operating the lift is very important. A safety switch under the seat prevents the lift from running unless the seat is locked in the riding position.

Seat Belt - A seat belt is provided to keep you firmly in the chair during the travel of the lift. Never operate the lift until the seat belt is fastened securely around your waist.

Obstructions - Always check the stairway and track to make sure there are no obstructions before traveling up or down the stairs. **Never operate the lift if anything or anyone is on the stairway.**

Landing Controls - A remote control is provided at the top and bottom of the stairway. Pressing desired direction of the control switch will call the lift to you or send it to the opposite landing. The lift stops automatically when it reaches the end of the track.



Keeping Your Stair Lift Trouble-Free and Safe

- Keep the track and unit clean and free from dust and dirt.
- Make sure the stairs and track are free from obstructions.
- Do not attempt to service or work on the lift yourself without consulting the factory first.
- Do not carry children or pets on your lap while riding.
- Call your dealer if you have any questions or concerns.
- Make sure the outlet being used provides 110 volts and is grounded properly.
- Do not allow children to play on the lift.
- Never stand up while on the lift or attempt to operate the lift while standing.
- Always make sure the swivel seat is in the locked position before mounting or dismounting the lift.

Cleaning Your Stair Lift and Maintaining Your Stair Lift

- Unplug the lift prior to cleaning any portion of the lift.
- Use a general household cleaner to clean any portion of the track and unit.
- Use a general upholstery cleaner (or leather cleaner if you have leather upholstery) to clean the seat cushions.
- **Very Important!** Every 2-4 months, wipe out the inside of the track channels. Apply a thin coat of white lithium grease to the vertical surfaces of the track channels where the chassis wheels roll. Use the brush sent with the lift to spread the grease on these 4 surfaces of the track.