

QMS Field Service Bulletin

Replacing Steel Cable in Field Time: 60 minutes

Tools Needed: 7/16" open end wrench, 1/8" allen wrench, c-clamp or large

vice-grips, phillips screwdriver

Parts Needed: Replacement cable, bolt on clamps

Following is a step-by-step set of instructions for replacing the steel cable in the field. Because this is a part of the suspension means, it is extremely important you follow the instructions exactly. Call 866-378-6648 if you have any questions.

- Remove the header cover at the top of the track by removing the two allen head screws and sliding the cover off sideways.
- If the unit is not at the bottom of the track, you must clamp a block on the down hill side of the lift. A 2 x 4 and C-clamp or heavy duty vice-grips will work.
- Remove the cable from the header by taking the cotter pin out of the large rivet and sliding the rivet out of the header.
- Cut the old cable and remove it from the drum.
- Re-attach the loop in the new cable to the rivet in the header and replace the cotter pin into the rivet.
- Remove the cable clamp from the end of the cable, do not discard the short piece of cable that is in the clamp.
- Insert the end of the new cable through the hole in the drum and re-install the cable clamp on the end of the cable sticking through the back side of the drum. Make sure the short piece of cable is in the clamp. Tighten the two screws very securely. It is important both screws are very tight.
- Run the unit in the up direction using the up relay until the cable is tight. Make sure the cable is tight against the drum and wraps properly in the adjacent grooves beginning with the groove with the hole.
- Run the lift up and down 3-4 times but do not ride the unit while doing this.
- Ensure the cable is winding up on the drum properly and is not stacking on top of itself.

Please call our Service Department toll free at 866-378-6648 with any questions.