QMS Field Service Bulletin
Lubricating the Track
Time: 10 minutes

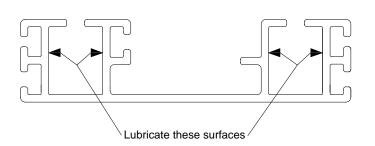
Tools Needed: 2 Terry cloth rags, screwdriver, Parts Needed: White lithium spray grease

The track on the stairway lift needs to be lubricated every 3-4 months. NOTE: The lubrication is to be applied only inside the channels containing the rollers for the lift. Do not apply any lubrication to the black plastic chain or gray electrical wire.

- Run the unit to the top of the track.
- Place a rag on the floor underneath the bottom of the track to catch any extra lubrication or debris that might come out of the track channels during this procedure.
- Force a rag into the narrow ½" wide slot on the top surface of the aluminum track, just below the unit. Pull this rag down using the screwdriver to clean out any dirt, dust, old lubrication, etc. (In cases where the track channels are very caked with dirt, debris, and/or old lubrication, it will help to spray a light coat of WD-40 to help break up the old lubrication. Be sure if you do this, you spray the WD-40 on the side walls of the inside of the channel, not the bottom of the channel.

NOTE: Do not use WD-40 as the final lubricant.

• Once you wipe the channels out, spray a thin coat of white lithium grease on the sidewalls inside the track channels. Do not spray the grease on the bottom surface of the channel as it will cause the rollers to continually slide instead of roll.



Safety Precautions:

- Always follow instructions on lubricant packaging
- Allow lubricant to dry for 5 minutes before running lift
- **NEVER** run lift while applying the lubricant

Please call our Service Department toll free at 866-378-6648 with any questions.